



# STÖBER

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## Application Data Request

Please email completed form to [service@stober.com](mailto:service@stober.com)

Date: \_\_\_\_\_

FAX #: \_\_\_\_\_

Part #: \_\_\_\_\_

Attention: \_\_\_\_\_

Serial #: \_\_\_\_\_

Cust. #: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Phone #: \_\_\_\_\_

**In order to properly evaluate for warranty the unit being returned, we require the following information about the application prior to issuing an RGA (Return Goods Authorization).**

Motor Manufacturer and Model #: \_\_\_\_\_

Motor Speed: \_\_\_\_\_

Mounting Position: \_\_\_\_\_

Torque Rating (nominal, peak, etc.) \_\_\_\_\_

Inverter Model #, Inverter Error Code, Voltage, and Kw: \_\_\_\_\_

Field Bus in use:  Yes – If yes, please give type. \_\_\_\_\_  
 No

Type of Output Drive (belt, rack & pinion, etc.): \_\_\_\_\_

Specifications: \_\_\_\_\_

Motion Profile/Application Data:  Continuous  Cyclic  Cyclic Reversing

Days per Week of Service: \_\_\_\_\_ Hours per Day of Service: \_\_\_\_\_

Starts/Stops per Minute: \_\_\_\_\_ Environmental Conditions: \_\_\_\_\_

Specific complaint: \_\_\_\_\_

Any other application considerations or other problems the drive has experienced: \_\_\_\_\_